## **Accountable Care Organizations:**

## Physician Integration/Affiliation/Development Strategies and Capital Planning

**HCAA Spring Conference** 

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1:30 - 3:20 PM

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## About the Presenter



Todd A. Zigrang, MBA, MHA, FACHE, ASA, is a Senior Vice President of HEALTH CAPITAL CONSULTANTS (HCC), where he focuses on the areas of valuation and financial analysis for hospitals and other healthcare enterprises. Mr. Zigrang has significant physician integration and financial analysis experience and has participated in the development of a physician-owned multi-specialty MSO and networks involving a wide range of specialties; physician-owned hospitals, as well as several limited liability companies for the purpose of acquiring acute care and specialty hospitals, ASCs and other ancillary facilities; participated in the evaluation and negotiation of managed care contracts, performed and assisted in the valuation of various healthcare entities and related litigation support engagements; created pro-forma financials; written business plans; conducted a range of industry research; completed due diligence practice analysis; overseen the selection process for vendors, contractors, and architects; and, worked on the arrangement of financing.

Mr. Zigrang holds a Master of Science in Health Administration and a Masters in Business Administration from the University of Missouri at Columbia. He is a member of the American College of Healthcare Executives and Healthcare Financial Management Association. He has co-authored "Research and Financial Benchmarking in the Healthcare Industry" (STP Financial Management) and "Healthcare Industry Research and its Application in Financial Consulting" (Aspen Publishers). He has additionally taught before the Institute of Business Appraisers and has presented healthcare industry valuation related research papers before the Healthcare Financial Management Association; St. Louis Business Valuation Roundtable; and, Physician Hospitals of America (f/k/a American Surgical Hospital Association).

## INTRODUCTION TO ACOS

## What is an Accountable Care Organization?

#### Healthcare organization with a coordinated set of providers...

• Provider mix dependent on whether federal or commercial ACO structure

#### Who share responsibility and accountability for the continuum of care...

- Clinical accountability Quality of care
- Financial responsibility Cost of Care

#### By providing the highest possible value of care...

- Increase quality
- Decrease costs

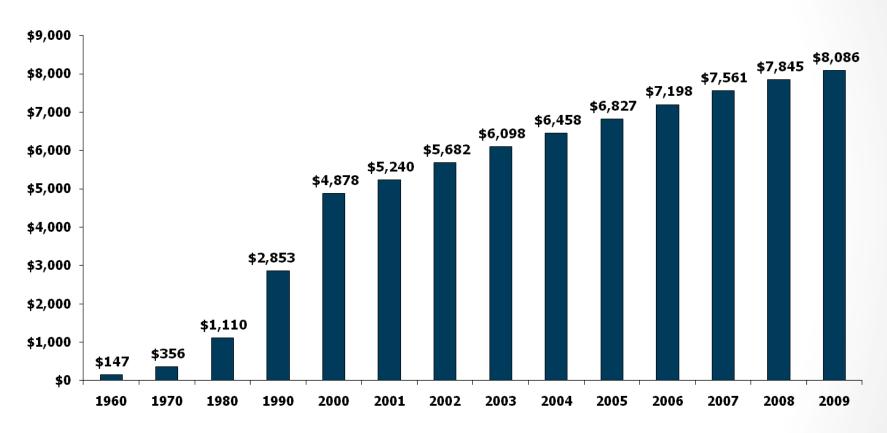
#### For financial incentives or "shared savings"...

- Value-based payments
- Reimbursement for achieving cost and quality goals

#### From participating payors

- Public Payors (e.g., Medicare, Medicaid)
- Commercial Payors (e.g., BCBS of MA)

## Why Accountable Care?



National Health Expenditures per Capita, 1960-2009

## Why Accountable Care?

Hospital Care 30.5%



Physician/Clinical Services 20.3%



Other Health Spending 15.9%



Other Personal Health Care 14.9%



Rx Drugs 10.1%



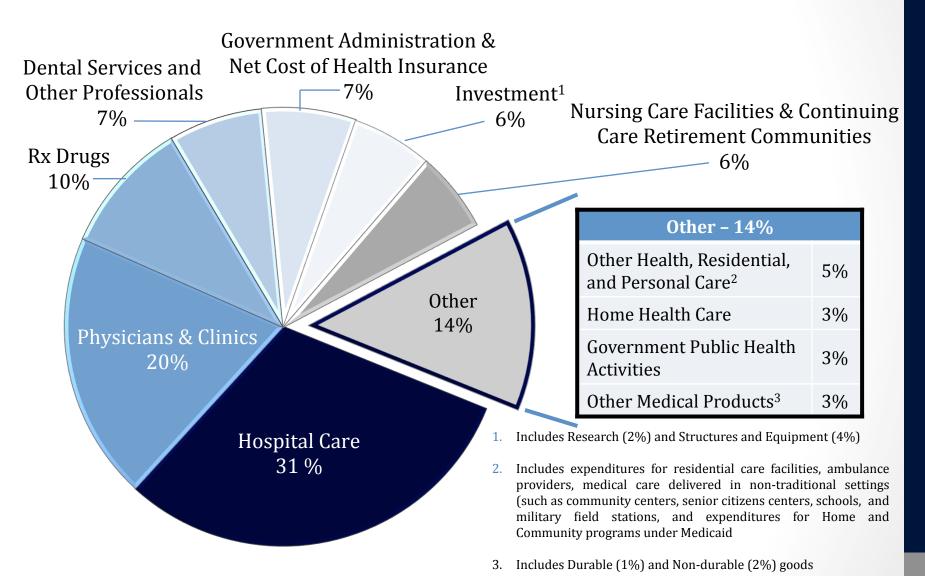
Home Health 8.2%



Source: Kaiser Family Foundation calculations using NHE data from Centers for Medicare and Medicaid Services, Office of the Actuary, National Health Statistics Group, at http://www.cms.hhs.gov/NationalHealthExpendData/ (see Historical; National Health ©HEALTH CAPITAL CONSULTANTS Expenditures by type of service and source of funds, CY 1960-2009; file nhe2009.zip).

<sup>\*</sup>Note: Other Personal Health Care includes, for example, dental and other professional health services, durable medical equipment, etc. Other Health Spending includes, for example, administration and net cost of private health insurance, public health activity, research, and structures and equipment, etc.

## Why Accountable Care?



## THE PATH TO ACOS

"The only thing new in the world is the history you don't know."

- Harry S. Truman

## The Four Phases of Managed Competition

1st Generation

2<sup>nd</sup> Generation

3<sup>rd</sup> Generation

4<sup>th</sup> Generation

ACO<sub>1</sub>

Managed Access	Managed Benefits	Managed Care	Managed Outcomes
<ul> <li>Emphasis on managing/restricting patient access</li> <li>Administrative burdens (e.g., pre-certification, significant co-pays)</li> <li>Reliance primarily on non-clinical reviewers</li> <li>Physician totally outside system</li> </ul>	<ul> <li>Emphasis on managing benefits</li> <li>Pre-certification primary and treatment planning secondary</li> <li>Cost containment emphasized over clinical management</li> <li>Traditional treatment models employed</li> <li>Physicians "included," but their care delivery "inspected"</li> </ul>	<ul> <li>Greater emphasis on treatment planning and quality management</li> <li>Focus on most appropriate care in most appropriate setting</li> <li>Patients managed through continuum of care</li> <li>Clinical management of network; provider-care manager collegiality</li> <li>Shift toward improving access and benefits to reduce costs</li> </ul>	<ul> <li>Operational, clinical, and financial integration</li> <li>Locally responsive delivery systems and services based on national standards and capabilities</li> <li>Mutually beneficial partnerships with physician community</li> <li>Effective use of technology to measure, report, and enhance quality and outcomes</li> <li>Proof of value for patients</li> <li>Full accountability for costs and quality</li> </ul>

"The only thing new in the world is the history you don't know."

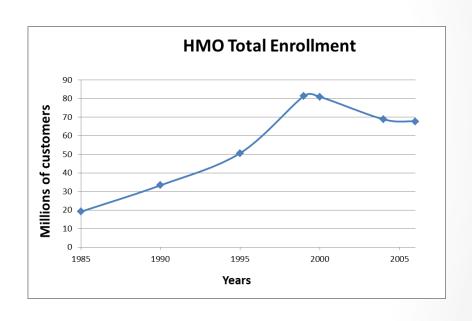
– Harry S. Truman

## Accountable Care is Not a New Concept

 Accountable care was linked to better healthcare in 1932 when the Committee on the Costs of Medical Care suggested, among other things, that the focus of medical care should be on coordination of care to help lower costs.

## Main Predecessor – Managed Care

- Health Maintenance Act of 1973
  - Designed HMOs to contain healthcare costs and integrate health systems
- Significant consumer backlash during the 1990's



## An Evolved Form of Managed Competition

- Dominant theory of 1990's healthcare reform
- Formalized by Alain Enthoven of Stanford University in 1993
- Blends competitive and regulatory strategies
- Aims to achieve maximum value for both consumers and providers

## Definition of Managed Competition

Competing healthcare entities, mainly payors, are monitored by a supervisory structure that established equitable rules, creates price-elastic demand, and avoids uncompensated risk selection

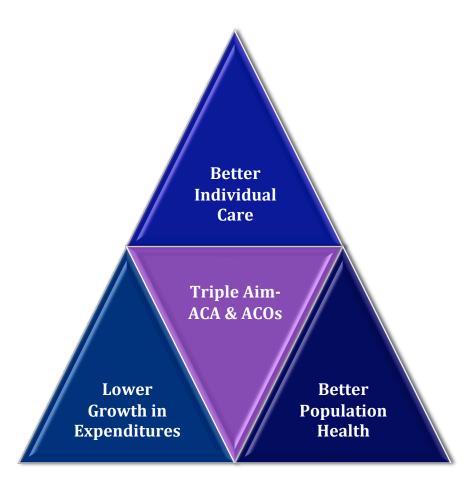
## The Birth of a Term

- Medicare Physician Group Practice (PGP) Demonstration
  - Examined incentive-based payment methods
  - Initiated in 2005
  - Took place over a 5 year period
  - Main Foundation for Medicare Shared Savings Program (MSSP), a/k/a, Federal ACOS
- Term ACO was coined in 2006
  - Elliott Fisher, a physician and professor of medicine at Dartmouth Medical School
  - Glenn Hackbarth, the chairman of the Medicare Payment Advisory Commission (MedPAC)

#### Enter Healthcare Reform

- March 23, 2010
- The Patient Protection and Affordable Care Act (ACA) is Signed into Law
- A mere four pages introduces the next big movement in healthcare ... ACOs

## The Goals of the ACA and ACOs



"Medicare Program; Medicare Shared Savings Program: Accountable Care Organizations and Medicare Program: Waiver Designs in Connection With the Medicare Shared Savings Program and the Innovation Center; Proposed Rule and Notice" Federal Register, Vol. 76, No. 67 (April 7, 2011), pg. 19531; "Patient Protection and Affordable Care Act" Public Law 111-148, Section 3022, 124 STAT 395 (March 23, 2010).

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## **ACO DEVELOPMENT**

## **Becoming an ACO**



No

Ad Hoc

Decisions

# **Becoming an ACO** *Critical Requirements*

#### Structures

- Formal legal organization with a governance board
- Coordination and collaboration between physicians, hospitals, and other ACO participants
- Payment model to receive and distribute any shared savings (or losses)

#### Systems

- Capability for patient population management and care coordination
- Capacity to measure performance, report quality, and invest in system improvements
- Adequate infrastructure and skills to manage financial risk

#### Leadership

- Ability to perform clinical and administrative functions
- Physician engagement and active participation
- Committed leadership and system of accountability

<sup>&</sup>quot;ACO Model Principles," The Accountable Care Organization Learning Network, http://www.acolearningnetwork.org/why-we-exist/aco-model-principles (Accessed 09/16/2011);
"ACO Toolkit," The Accountable Care Organization Learning Network; "How to Create Accountable Care Organizations," Howard D. Miller, Center for Healthcare Quality and Payment Reform, 2009.

## **Becoming an ACO**

## The Four Phases of Physician Integration

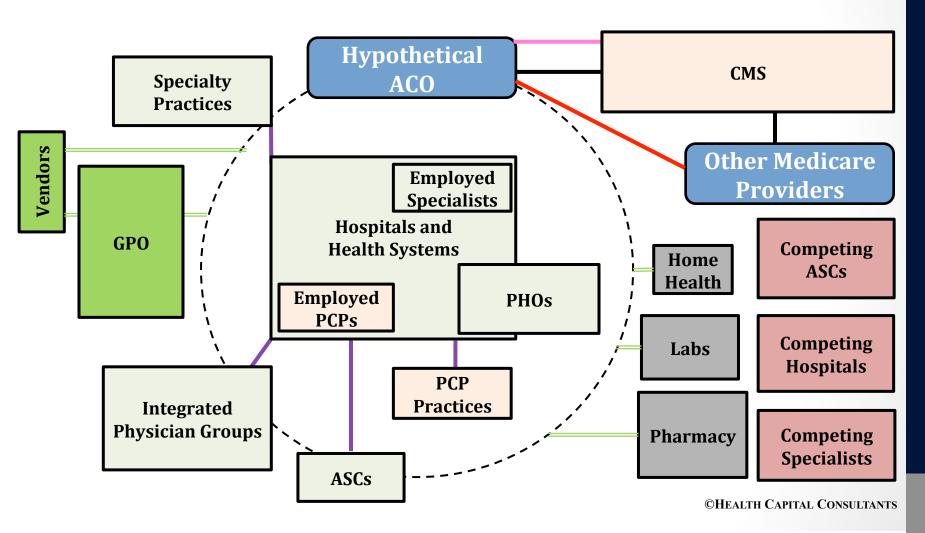
Phase 1		Phase 3	Phase 4
Feasibility	Review	Consensus	Implementation
<ul> <li>Research healthcare market, economic and demographic conditions, physician manpower, managed care, utilization, etc.</li> <li>Practice location research</li> <li>Assessment of local catchment area and environment</li> <li>Preliminary report / recommendations on market and financial feasibility</li> </ul>	<ul> <li>Define mission, organizational structure, and capital structure</li> <li>Propose organizational and governance structure</li> <li>Develop revenue and expense projections</li> <li>Identify the range of services</li> <li>Develop business plan, budget, staffing, and timetable</li> </ul>	<ul> <li>Site visit and additional research as needed</li> <li>Detailed recommendations of organizational structure, governance, compensation, management and financial systems and controls, accounting and computer systems, HR, payor and vendor relationships, etc.</li> <li>Assist with decision making</li> </ul>	<ul> <li>Assist in coordinating HR and administrative functions</li> <li>Review/analyze charge master, billing, AR, policies, reports, computer systems</li> <li>Develop process flow for billing and claims resolution</li> <li>Assess office space and FF&amp;E</li> <li>Perform ongoing assistance as needed</li> </ul>
OBJECTIVE  Report Preliminary Findings/ Make "go/no go" decision	OBJECTIVE Report Findings	OBJECTIVE Finalize organizational structure and governance issues	OBJECTIVE Closing on new practice and Commence Implementation Process
RESOURCE HCC	RESOURCE HCC	<u><b>RESOURCE</b></u> HCC Legal Counsel	RESOURCE HCC Legal Counsel

## **Becoming an ACO**

## **Options for ACO Development**

- Federal ACOs
  - Contract with CMS
  - Regulated by the MSSP
  - Shared Saving distributed under one or two sided risk models
- Commercial ACOs
  - Contract with private payors
  - Negotiate various financial incentive models

#### Federal ACOs



## Federal ACOs Key

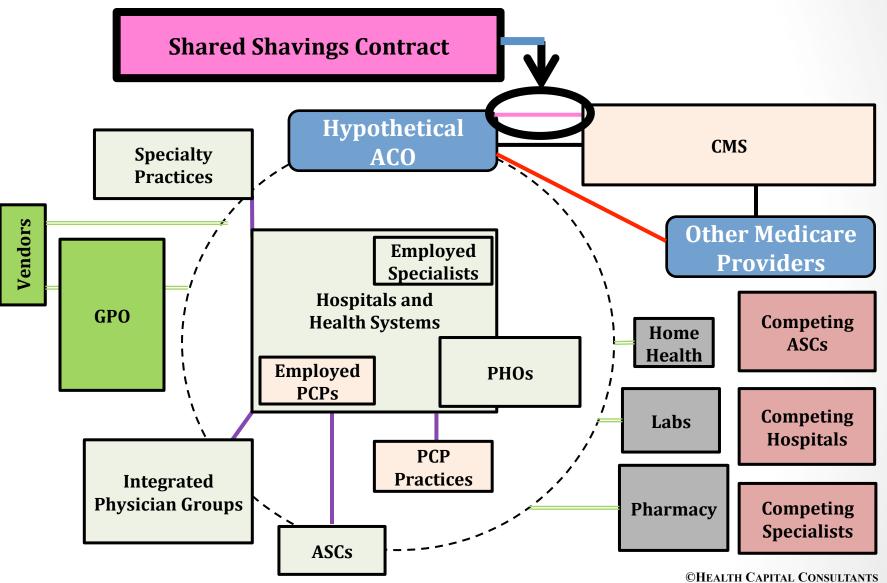
Shading	
	Various entities that may partner to form an ACO under MSSP
	Dictates costs and quality measures that ACO is accountable for (i.e., PCPs and CMS)
	Not a provider (not included in MSSP)  Competition if ACO (most likely hospital) offers similar services, but can also form mutually beneficial contracts to share MSSP payments
	Direct Competition for ACO

#### Size of Entity Represents Proportionate Effect on ACO Success

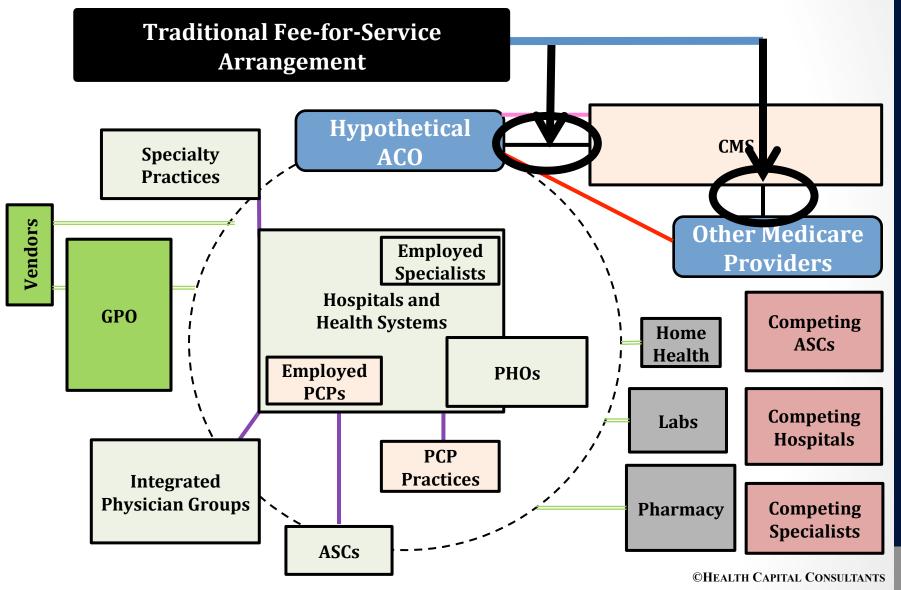
Ability to: meet capital and operational requirements, manage new reimbursement schemes, negotiate beneficial contracts, and achieve quality and cost goals

The Next Set of Slides Examines the Relationships Between Entities

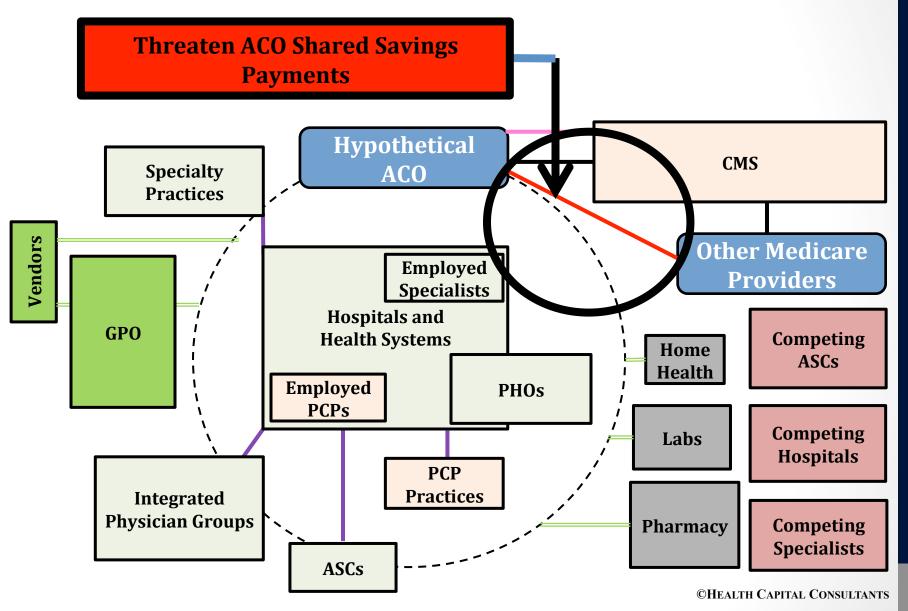


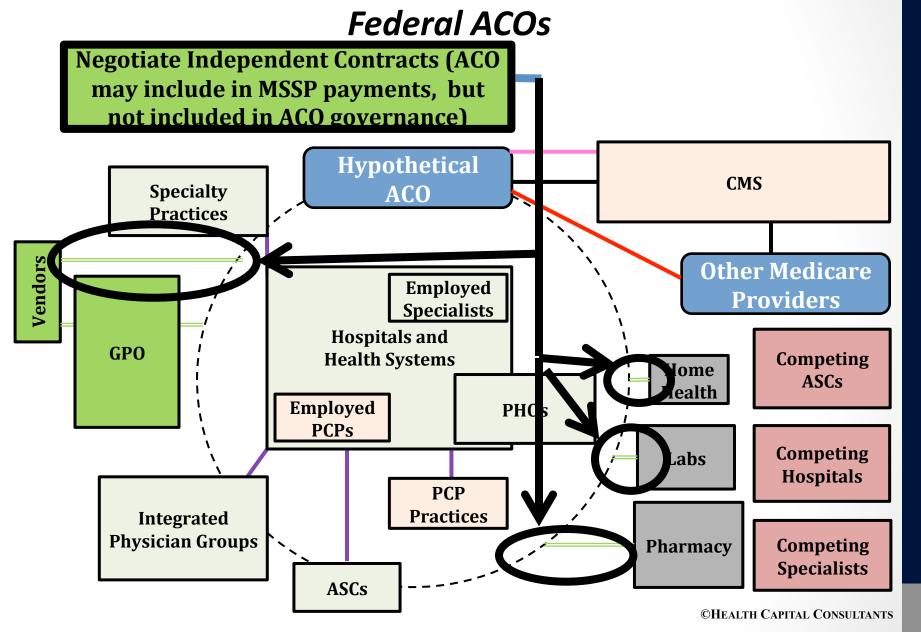


#### **Federal ACOs**

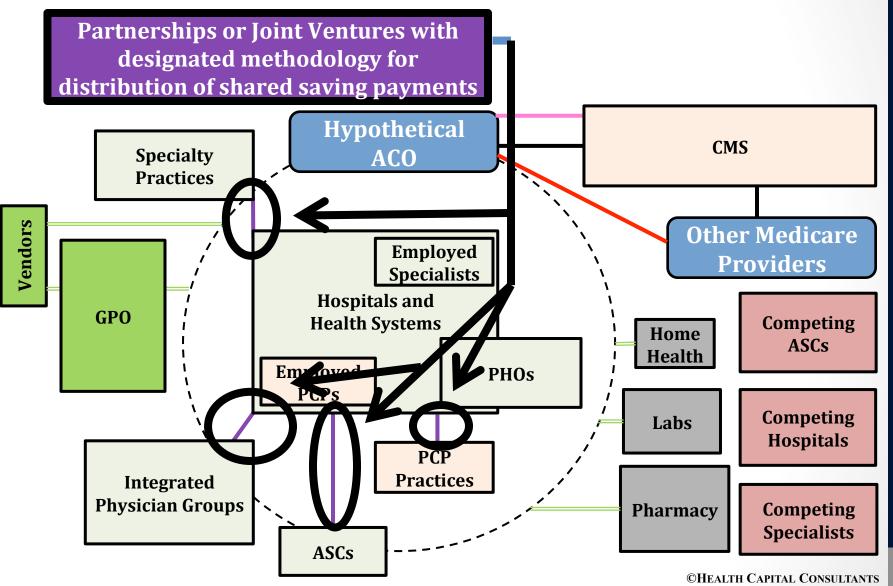


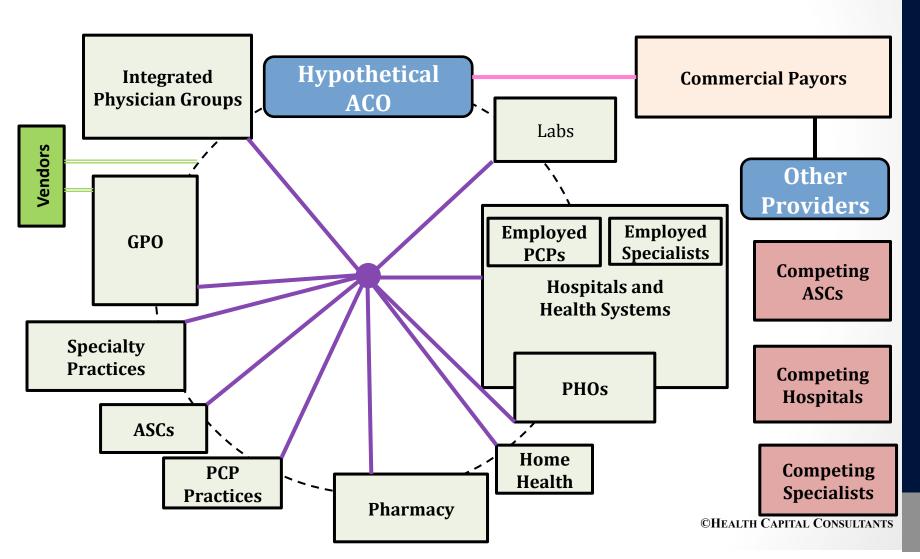
Federal ACOs





#### Federal ACOs





# Potential ACO Structure Commercial ACOs Key

#### Shading

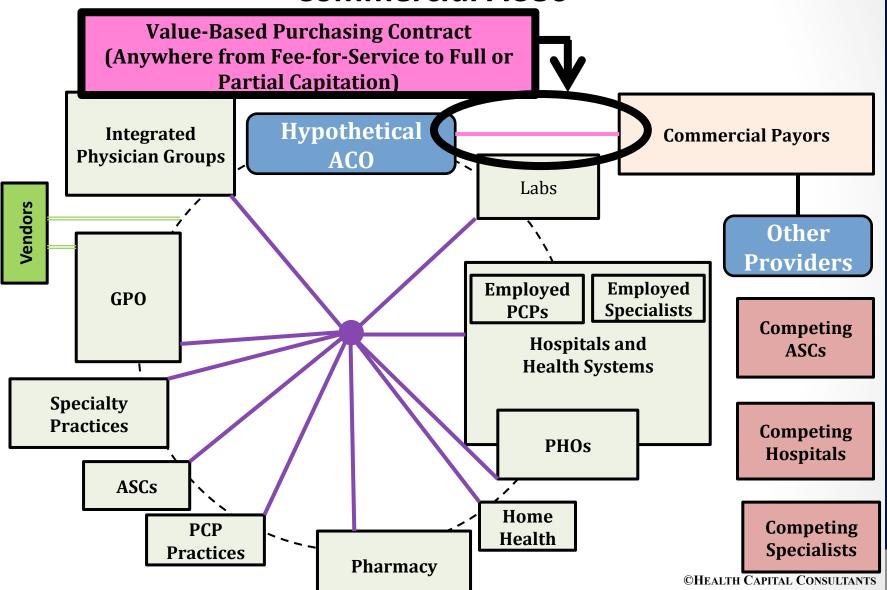
Various entities that may partner to form an ACO

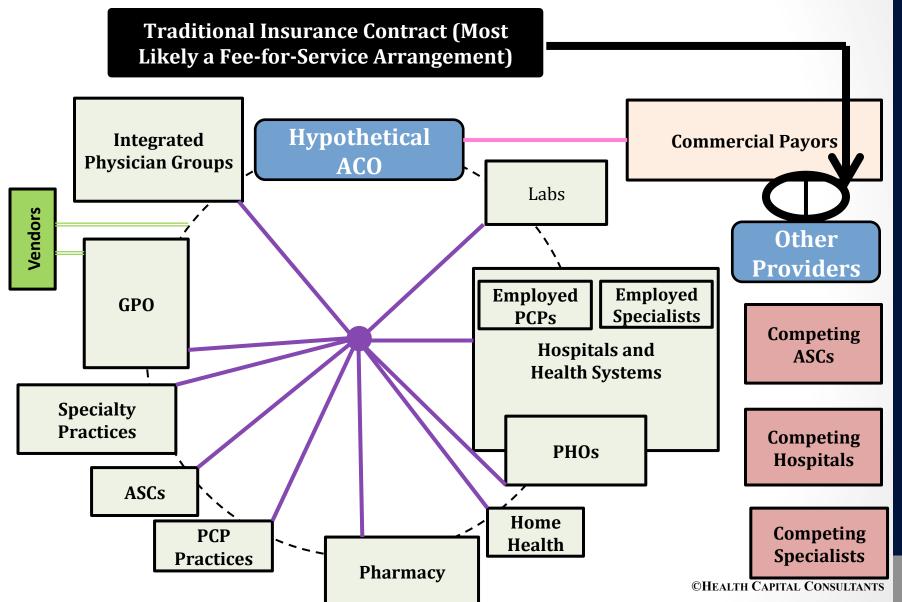
Not a provider (not competition, but not included in ACO risk sharing)

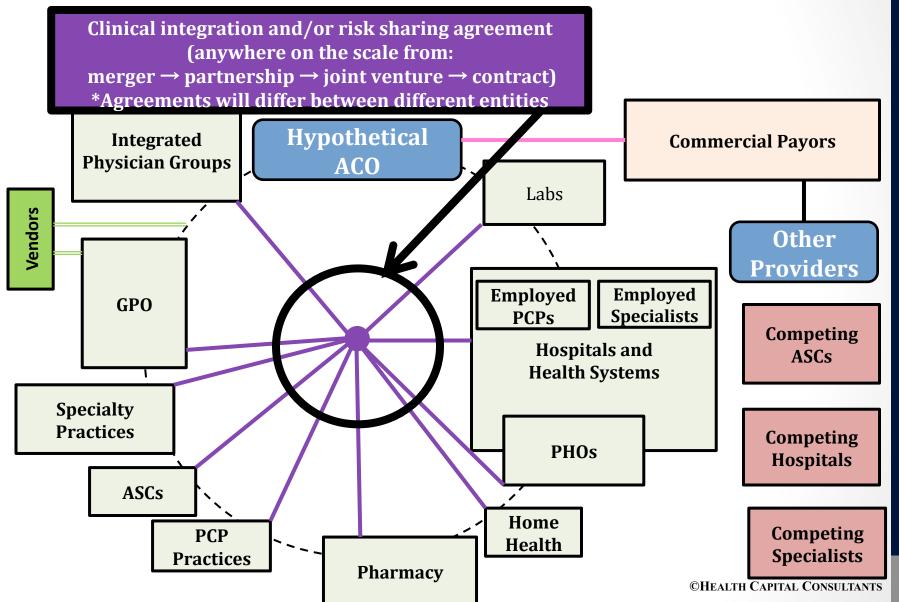
Direct competition for ACO

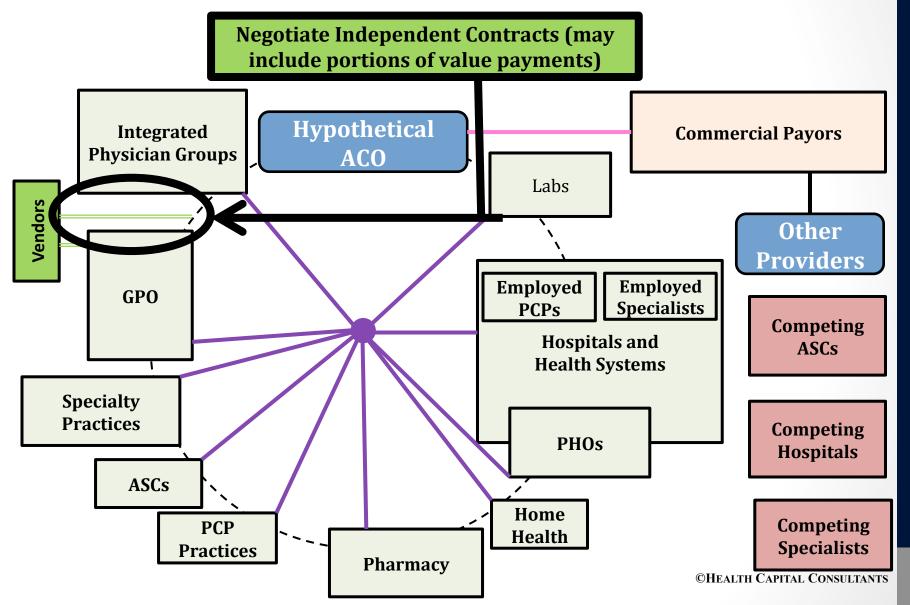
#### Size of Entity Represents Proportionate Effect on ACO Success

Ability to: meet capital and operational requirements, manage new reimbursement schemes, negotiate beneficial contracts, and achieve quality and cost goals









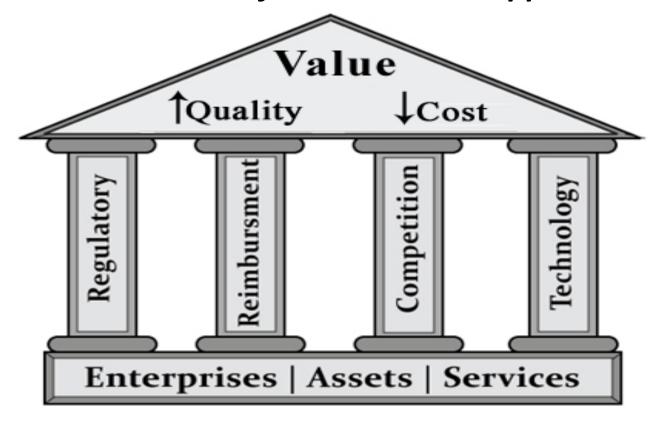
## **STRATEGIC CONSIDERATIONS**

## **Key Strategic Considerations**

- Leadership and governance: How should the ACO be governed?
- Engaged provider network: Who should the ACO include?
- Financial and analytical capacity: How should clinical and financial performance be measured?
- IT capabilities: How should IT be integrated and necessary information channels developed?
- Administrative infrastructure: How should the transition be managed?
- Start-up and operational capital: How should the ACO be financed?
- Risk management: How can risks be minimized?

# **Key Strategic Considerations**

The "Four Pillars" of Healthcare As Applied to ACOs



These four drivers of healthcare serve as a conceptual construct for strategic considerations of ACO development, implementation, and operation. They provide a framework for analyzing the viability, efficiency, and productivity of ACO enterprises, assets, and services.

- Federal Anti-Kickback Statute (AKS)
- Federal Physician Self-Referral Law (Stark Law)
- Federal Civil Monetary Penalty (CMP)
- Federal Antitrust Law
- Federal Tax Law
- State Regulations
  - Antitrust
  - Fraud and Abuse
  - False Claims
  - Corporate Practice of Medicine
  - Insurance Law

#### Federal AKS

#### **Definition**

Prohibition against soliciting, receiving, or paying remuneration in exchange for the referral healthcare service billed to Medicare, Medicaid, or any other federal healthcare program

#### **ACO Implication**

Current safe harbors to potentially shield ACOs from possible violations

Direct employment

Co-management arrangements

Gainsharing

#### Federal Stark Law

#### **Definition**

Prohibition against physician referrals to providers of Designated Health Services with whom the referring physician has a financial relationship

#### **ACO Implication**

Compliance with the AKS and Stark may be waived, "as may be necessary," to conduct:

Any payment model for ACOs that the Secretary determines will improve the quality and efficiency of items and services furnished under the Medicare program

The bundled payment/episode of care pilot

#### Federal CMP

#### **Definition**

Civil penalties against hospital payments to physicians for Reducing length of stay Reducing readmission rates

Other forms of fraud and abuse

#### **ACO Implication**

HHS has provided a waiver similar to those given for Stark Law and the AKS.

#### Federal Tax Law

#### **Definition**

Integration between providers coordinating care may cause nonprofit, tax exempt providers and for profit, taxable entities, to merge.

#### **ACO Implication**

Tax-exempt participants in ACOs should be able to remain that way as long as ACO furthers charitable purposes.

"Accountable Care Organizations: Promise of Better Outcomes at Restrained Costs; Can They Meet Their Challenges?" By C. Frederick Geilfuss and Renate M. Gray, BNA's Health Law Reporter, Vol. 19, no. 956 (July 8, 2010).

#### **Federal Antitrust**

#### **Definition**

Sherman Act, Section 1 prohibits contracts, combinations and conspiracies that unreasonably restrain trade

- Applies to independent, competing providers
- Does not apply to:
  - Physicians all within the same group
  - A hospital and its full-time, employed physicians
  - A hospital and its controlled subsidiaries

#### **ACO Implication**

FTC and DOJ released proposed rules governing mandatory antitrust monitoring, based on the percentage of market share an ACO has for any specific service line.

#### **Federal Antitrust**

No Risk – "Safety Zone"

- 1. ACO participants provide less than 30 percent of a specific service within a single ACOs PSA
- 2. No participating hospitals of ASCs work exclusively with a single ACO
- 3. Dominant Provider Limitation A dominate provider (offers more than 50 percent of a specific service in a PSA) within the ACO with a non-exclusive relationship, where the ACO does not restrict their payor ability, will not cause an ACO to be removed from the "safe zone"

Optional Risk

- ACOs that are outside the safety zone, but are not defined as high risk, may obtain an optional review.
- If they are found in violation of antitrust guidelines, they will be prohibited from entering the MSSP program.

High Risk – Mandatory Review

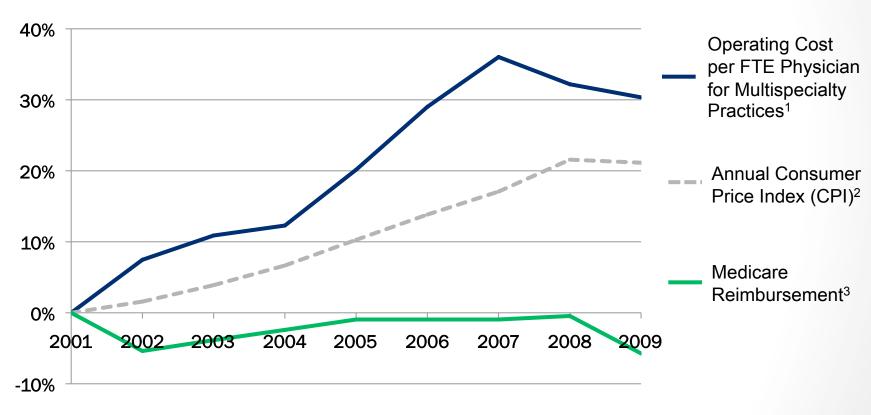
- ACO has greater than 50 percent share of a specific service within a single provider's PSA (If threshold is met due to a rural facilities, the Rural Exception is triggered and ACO may be in "safe zone")
- Must obtain permission to participate in MSSP

# Regulatory Considerations State Laws

- State " $Corporate\ Practice\ Of\ Medicine$ " (CPOM) laws prohibit the practice of medicine or the employment of physicians by business corporations
- A variety of care models and structures for hospital-physician relationships have been developed to comply with state statutes, which may not fit easily with the structure or goals of an ACO
- CPOM laws could prevent some ACOs from hiring physicians to work directly with provider participants in managing and better coordinating the provision of health services

## **Reimbursement Considerations**

### Medicare Reimbursement vs. Operating Costs



<sup>1. &</sup>quot;Cost Survey for Multispecialty Practices", 2010 Report Based on 2009 Data, Medical Group Management Association; Cost Survey for Multispecialty Practices", 2009 Report Based on 2008 Data, Medical Group Management Association.

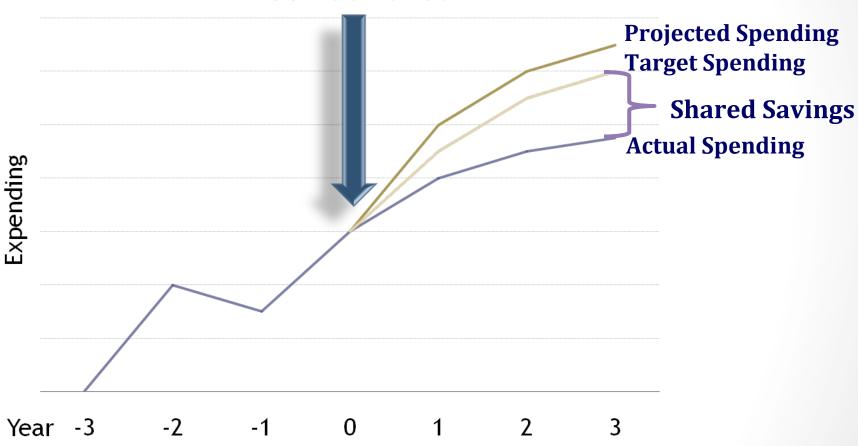
<sup>2. &</sup>quot;Consumer Price Index" U.S. Department of Labor, Bureau of Labor Statistics, Washington D.C., ftp://ftp.bls.gov/pub/special.requests/cpi/cpiai.txt, (Accessed 8/9/2011).

<sup>3. &</sup>quot;History of Medicare Conversion Factors" American Medical Association, http://www.ama-assn.org/ama1/pub/upload/mm/380/cfhistory.pdf (Accessed 8/9/2011).

## **Reimbursement Considerations**

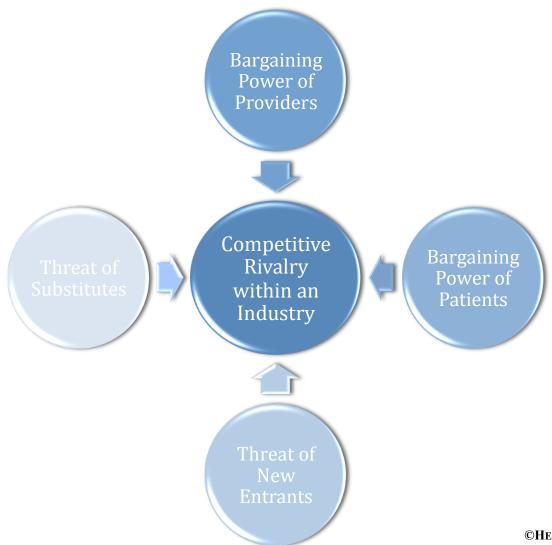
### **Potential Value from Shared Savings**

#### **ACO Launched**



## **Competition Considerations**

#### **Porter's Five Forces**



## **Competition Considerations**

#### Hospitals Have Two Primary Options to Form an ACO

- (1) Employ primary care physicians (PCPs), or
- (2) Operate as a physician hospital organization (PHO) or independent practice association (IPA)

## Fully Integrated Options Are More Likely to Pass Regulatory Inspection

# **Competition Considerations**

## Benefits of Physician-Hospital Alignment



- Reduce operating expenses
- Steady salary and benefits
- Regulatory buffer
- Work-life balance
- Less financial risk

# Good for Hospital

# Hospital-Physician Alignment

**Good for Physician** 

- Greater market power / market share
- Clinical integration
- ACO participation
- Quality and cost management



# **Technology Considerations**

- Electronic Medical Records
  - Significant cost
  - Help eliminate silos and increase continuity of care
  - Meaningful use standards
- The technological impacts on providers choosing to participate in an ACO are rooted in the primary issue of purchasing or updating an EHR system
  - Costly
  - Must meet meaningful use standards to be eligible for savings
- EHR integration and alignment among ACO participants is critical to ensure benefits of HIT utilization are obtained

## **Overall Considerations**

### Large Health Systems May Be in Best Position to Form ACOs

- Attract more PCPs
- Vertical integration will likely aid in transition to ACO
- May easily meet quality requirements
- Greater access to capital and IT requirements

#### **Potential Hurdles**

 May need to lower cost or increase private insurers' cost to generate shared savings

<sup>&</sup>quot;Investors Not Likely to Provide ACO Funding Under Proposed Rule, Venture Capitalist Says" By Sara Hansard, Bureau of National Affairs, Health Law Reporter, Vol. 20, No. 1026, 2011.

<sup>&</sup>quot;Quality over Quantity" By Bryn Nelson, The Hospitalist (December 2009), www.the-hospitalist.org/details/article/477391/quality\_over\_quantity.html, (Accessed 2/28/11).

<sup>&</sup>quot;Will Mayo Clinic save money as an ACO?" By Christopher Snowbeck and Don McCanne, Physicians for a National Health Program (February 8, 2011), www.pnhp.org/print/news/2011/february/will-mayo-clinic-save-money-as-an-aco, (Accessed 2/28/11).

# Distinguishing Between Federal and Commercial Markets

Four Pillars	Federal ACO	Commercial ACOs		
	Regulated by the MSSP	Must be compliant with the same rules as non-ACO providers		
Regulatory	Waivers for Stark Law, Anti-kickback, and CMP	As of yet not eligible for CMS, DOJ, FTC		
	Guidelines and policies available for antitrust	waivers.		
	Accredited by NCQA Standards	Accredited by NCQA Standards		
Reimburement	Reimbursed through FFS	Reimbursements range from FFS to single capitation models		
	Shared Savings under two disbursement two options.	Any number of value-based purchasing agreements (to be negotiated between ACO and payor)		
	Shared risk based on whether benchmarks are met (only for two sided option) leading to possible shared losses	Shared risk located within overall reimbursement (i.e., capitated payment) or as shared losses (less common for commercial)		
	Shared savings only for Medicare population	Shared savings for negotiated population		
Competition	Medicare beneficiaries not required to stay within the ACO, leading to competition	Population may or may not go outside of the ACO depending on the payor contract.		
Technology	Doesn't require EHR, but requires	Doesn't require EHR, but requires sophisticated data gathering		
	sophisticated data gathering	Some payors help implement telecommunications within the ACO		

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# FINANCIAL CONSIDERATIONS & CAPITAL PLANNING

- To date, many existing or developing ACOs are larger healthcare enterprises, generally due to capital, financial, and operational realities
- First year start-up and operation costs for all ACOs are estimated at \$132 million to \$263 million
- Many believe that these investments may not be recouped

# **Capital Considerations**

- Negative effects of the recession
- Less access to various ways healthcare enterprises fund projects
  - Capital
  - Charitable donations

### **Feasibility**

- The feasibility of ACO formation can be analyzed several ways
  - Case Analysis
  - Cost / Benefit Analysis (i.e., profitability)
  - Net Present Value (NPV) Analysis

### Case Analysis: PGP Demonstration

**Note**: these cost are low estimates considering that the provider systems in the demonstration project had already absorbed other integration costs before the project got under way

Average up-front payment was \$489,000, plus \$1.26 million in operating costs for first year

None of the 10 participants received any shared savings from Medicare in the first year

Therefore, healthcare executives should anticipate losses prior to gains in the implementation of the ACO model

## Cost / Benefit and NPV Analysis Assumptions

- The following feasibility analyses assume hospital based federal ACO participants
- Why?
  - MSSP standardizes shared savings distributions
  - More cost data available for hospital systems
  - Required three year contract provides greater scope of analysis

## Cost / Benefit and NPV Analysis Assumptions

- Benefit from ACO development is determined as the amount of shared savings achieved
- Two models of shared savings distribution
  - One-sided (Low yield, Low risk)
  - Two-sided (high yield, moderate risk)

## Cost / Benefit and NPV Analysis Assumptions

- Shared savings are achieved for total Medicare beneficiary expenditures below a calculated benchmark
- ACOs "share" in these cost reductions
  - One-sided 50%
  - Two-sided 60%
- As long as the ACO reaches the minimum savings rate (MSR), they share in savings from the "first dollar"

## Cost / Benefit Analysis

## Federal ACO Shared Savings Requirements

	Small ACOS	Medium ACOs	Large ACOs	
Number of Medicare Beneficiaries	5,000	20,000	80,000	
Average Per Beneficiary Capital Cost	\$8,400	\$8,400	\$8,400	
CMS Benchmark (i.e., Predicted Beneficiary Expenditures)	\$42,000,000	\$168,000,000	\$672,000,000	
One-Sided Model				
Minimum Savings Rate (MSR)	3.9%	2.5%	2.0%	
Minimum Amount of Cost Reduction Required to Experience Shared Savings	\$1,638,000	\$4,200,000	\$13,440,000	
Two-Sided Model				
Minimum Savings Rate (MSR)	2.0%	2.0%	2.0%	
Minimum Amount of Cost Reduction Required to Experience Shared Savings	\$840,000	\$3,360,000	\$13,440,000	

<sup>&</sup>quot;Medicare Program; Medicare Shared Savings Program: Accountable Care Organizations" Fed. Reg. Vol. 76 No. 212, Section 425.602-6, November 2, 2011, pg. 67986.

# **Feasibility Analysis**

## Cost / Benefit Analysis: Best Case Scenario

- There is a Cap on how amount of shared savings an ACO can achieve
  - One-Sided 10% of Benchmark
  - Two-Sided 15% of Benchmark
- Reaching this cap is the Best-Case Scenario for ACO benefits

# **Feasibility Analysis**

## Cost / Benefit Analysis: Best Case Scenario

	Small ACOS	Medium ACOs	Large ACOs
10% for One-Sided ACO	\$4,200,000	\$16,800,000	\$67,200,000
15% for Two-Sided ACO	\$6,300,000	\$25,200,000	\$100,800,000

	One-Sided Model		Two-Sided Mode		ded Model		
	Small	Medium	Large		Small	Medium	Large
Percentage of Shared Savings Given to ACO	50.0%	50.0%	50.0%		60.0%	60.0%	60.0%
Cost Reduction Required	S8 400 000	\$33,600,000	\$134,400,000		\$10,500,000	\$42,000,000	\$168,000,000
Actual Expenditures	\$33,600,000	\$134,400,000	\$537,600,000		\$31,500,000	\$126,000,000	\$504,000,000
Percentage Cost Reduction	20%	20%	20%		25%	25%	25%

<sup>&</sup>quot;Medicare Program; Medicare Shared Savings Program: Accountable Care Organizations" Fed. Reg. Vol. 76 No. 212, Section 425.602-6, November 2, 2011, pg. 67986.

# Financial Considerations Cost / Benefit Analysis

	<b>Protot</b> (200 bed, 1-ho 80 PCPs, 150	spital system,	<b>Prototype B:</b> (1,200 bed, 5-hospital system, 250 PCPs, 500 specialists)		
Activity	Start Up Costs	Ongoing (Annual) Costs	Start Up Costs	Ongoing (Annual) Costs	
Group I. Network Development and Management					
1. Providing ACO management and staff	\$550,000	\$1,450,000	\$600,000	\$3,200,000	
2. Leveraging the health system management resources	\$250,000	\$200,000	\$300,000	\$250,000	
3. Engaging legal and consulting support	\$350,000	\$125,000	\$500,000	\$125,000	
4. Developing financial and management information support systems	\$500,000	\$80,000	\$500,000	\$160,000	
5. Recruiting/acquiring primary care professionals, right-sizing practices	\$400,000	\$800,000	\$800,000	\$1,600,000	
6. Developing and managing relationships with specialists	*	*	*	*	
7. Developing and managing an effective post-acute care network	*	*	*	*	
8. Developing contracting capabilities	\$150,000	\$150,000	\$150,000	\$150,000	
9. Compensating physician leaders	\$75,000	\$75,000	\$190,000	\$190,000	
Group II. Care Coordination, Quality Improvement and Utilization	Management				
10. Disease registries	\$75,000	\$10,000	\$150,000	\$20,000	
11. Care coordination and discharge follow-up	\$150,000	\$1,000,000	\$300,000	\$3,000,000	
12. Specialty-specific disease management	-	\$150,000		\$300,000	
13. Hospitalists	\$80,000	\$160,000	\$160,000	\$320,000	
14. Integration of inpatient and ambulatory approaches in service lines	*	*	*	*	
15. Patient education and support	-	\$100,000	-	\$100,000	
16. Medication management	-	\$100,000	-	\$100,000	
17. Achieving designation as a patient-centered medical home	\$100,000	\$15,000	\$150,000	\$25,000	
Group III. Clinical Information Systems					
18. Electronic health record (EHR)	\$2,000,000	\$1,200,000	\$7,050,000	\$3,500,000	
19. Intra-system EHR interoperability (hospitals, medical practices, other)	\$200,000	\$200,000	\$400,000	\$200,000	
20. Linking to a health information exchange (HIE)	\$150,000	\$100,000	\$200,000	\$200,000	
Group IV. Data Analytics					
21. Analysis of care patterns	\$210,000	\$210,000	\$450,000	\$450,000	
22. Quality reporting costs	\$75,000	\$75,000	\$100,000	\$100,000	
23. Other activities and costs	-	\$100,000	-	\$100,000	
TOTAL	\$5,315,000	\$6,300,000	\$12,000,000	\$14,090,000	

<sup>\*</sup>Costs are primarily management and staff and are included in previous elements (1, 2, and 3).

# Feasibility Analysis NPV Analysis

- NPV analysis may determine at what size a healthcare enterprise should pursue ACO status
- Shared savings justify initial capital investments
  - Incorporates cash flow over three year contract

# Feasibility Analysis NPV Analysis

Net Present Value (NPV) is ...

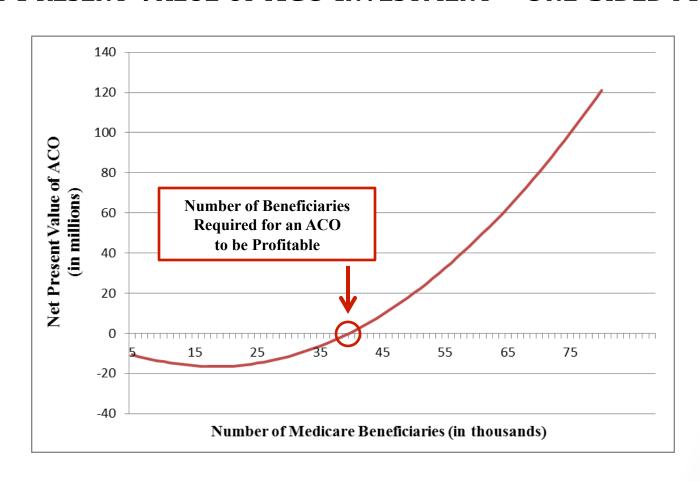
"the difference in amount between initial payment and related future cash inflows after cost of capital adjustments (interest rate), as of a specific date."

 Positive NPV ... ACO will be able to generate sufficient cash flows to offset initial investment cost as well as capital costs

# **Feasibility Analysis**

## **NPV Analysis**

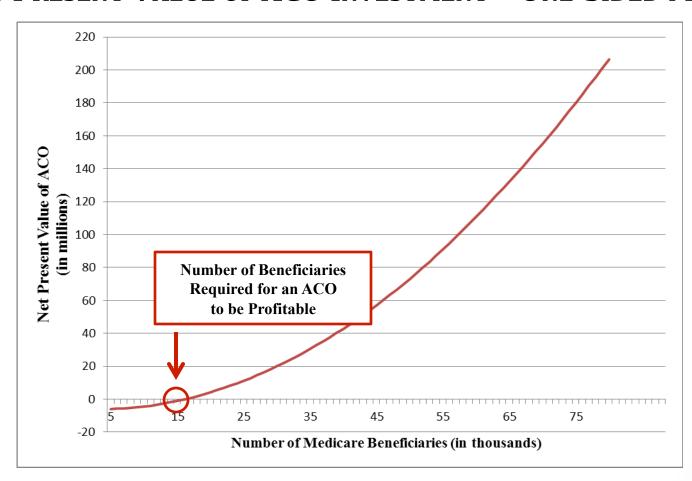
#### NET PRESENT VALUE OF ACO INVESTMENT - ONE-SIDED MODEL



# **Feasibility Analysis**

## **NPV** Analysis

### NET PRESENT VALUE OF ACO INVESTMENT - ONE-SIDED MODEL



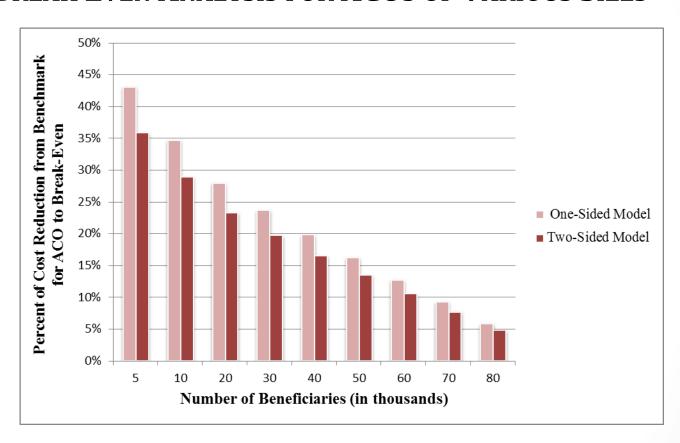
# Feasibility Analysis NPV Analysis

- Positive NPV requires...
  - One-Sided 39,000 Beneficiaries
  - Two-Sided 16,000 Beneficiaries

- The two-sided model offers greater likelihood of a positive NPV
  - In exchange, it also exposes ACOs to risk (i.e., Potential shared losses)

# Feasibility Analysis NPV Analysis

#### Break Even Analysis for ACOs of Various Sizes



# **Feasibility Analysis** *NPV Conclusions*

- One-sided
  - Small and Medium (5,000-20,000 beneficiaries) not feasible
- Two-sided
  - Small (5,000 10,000 beneficiaries) not feasible

# **Feasibility Analysis** *NPV Conclusion*

- Large ACOs most likely to succeed
  - 4% reduction in expenditures vs. 22%
  - Added consideration more likely to have previous integration (i.e., specialties, primary care, healthcare information technology)
  - More likely to meet quality goals and reporting requirements
    - Poor quality can lower shared savings

## **VALUE CONSIDERATIONS**

## What is Value

- Value is the expectation of future economic benefit
- In healthcare, measured as "health outcomes achieved per dollar spent."

### **Cost for Patients**

#### Value Metrics and Accountable Care

#### Value to Society

Better outcomes for individuals and populations accompanied by lower growth in expenditures

Quality of care can be measured through patient outcomes metrics (i.e., average length of stay; number of readmissions; and, patient satisfaction surveys)

#### **Value to Providers**

Shared Savings Payments; Better Medicare Reimbursement; Greater Market Power

Measured through provider expectations regarding financial returns; practice value; lower practice expenditures (achieved through administrative efficiency, coordinating patient care, and better patient outcomes)

## **Providers vs. Patients Costs**

#### **Provider Positives**

- Possible lower practice costs from increased efficiency
- Greater market (negotiating) power
- Possible shared savings payments

#### **Provider Negatives**

- Lower patient volumes equals lower FFS payments
- High IT costs
- High capital costs

#### **Patient Positives**

- Better quality care
- More convenient care
- Possibly fewer physician visits

#### **Patient Negatives**

- Greater power of providers tends to lead to larger costs for patients
- Confusing beneficiary assignment

An ACO's value, either to society or to providers, must be weighed against the prospective costs

## **CONCLUDING REMARKS**

# **Concluding Remarks**

- With the MSSP receiving poor support due to theoretical savings, yet very real costs, providers looking to transition to an ACO have been doing so through the commercial market
- To succeed, ACOs will need what managed care lacked: public understanding, payor support, partnerships between physicians and hospitals, up-front financial resources, and time for integration
- Transitioning to an ACO will be financially feasible if:
  - The ACO creates system-wide cost savings
  - The ACO improves patient population quality of care
  - The ACO creates sufficient return on the substantial investment required

ACOs will demand a level of coordination never before expected of healthcare providers