ACCOUNTABLE CARE ORGANIZATIONS:

CREATION, CAPITALIZATION, AND CONTRACTING

FACULTY

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- Barry S. Herrin, FACHE Founder, Herrin Health Law, P.C.
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BELINDA P. COLEMAN

Ms. Coleman is President and CEO of The Coleman Group. She has twenty-eight years of experience in systems engineering, information technology, and program management. Her vision and eighteen years of leadership experience in informatics and policy development has guided the strategic growth of The Coleman Group into a competitive forward thinking business with a reputation for delivering quality and value. As President and CEO, Mrs. Coleman is responsible for a professional workforce that supports a client base that crosses multiple federal agencies, state and local governments; and universities. Under her leadership, The Coleman Group is providing information technology solutions and services in cyber security, health care informatics, procurement management solutions, software development solutions, and security services. Mrs. Coleman is a graduate of Spelman College in Atlanta, Georgia with a Bachelor of Science in Computer Science and Mathematics. Her postgraduate degree is from The George Washington University, Washington, DC in Information Systems. She serves as on the Board of Directors for University System of Maryland, Universities at Shady Grove and is a member of the Small Business AFCEA Bethesda Chapter. She belongs to numerous industry advisory boards and organizations. Her affiliations and memberships include: Women In Transportation (WTS); Security Industry Association (SIA); Women in Technology (WIT); Technology Council of Maryland; Small and Emerging Contractors Advisory Forum (SECAF); National Contract Management Association; Conference of Minority Transportation Officials (COMTO); American Public Transportation Association (APTA); The Presidents' Roundtable (PRT); Industry Advisory Council (IAC); Healthcare Information Management Systems Society (HIMMS); and Women's Business Enterprise National Council (WBENC).

BARRY S. HERRIN, FAHIMA, FACHE, ESQ.

Mr. Herrin is the Founder of Herrin Health Law, P.C., a boutique law practice dedicated to the needs of health care providers. He regularly represents health care providers in all segments of the industry and advises on a wide variety of regulatory and operational issues, including hospital and health care operations and compliance, medical information privacy and confidentiality, managed care contracting, and hospital-physician collaboration. He is admitted to the bars of Florida, Georgia, and North Carolina. Mr. Herrin is a Fellow of the American College of Healthcare Executives and a Fellow of the American Health Information Management Association. Mr. Herrin received both his undergraduate and law degrees from Georgia State University in Atlanta, graduating each time with honors. He has served as a faculty member for numerous state and national meetings and symposia across the country and has authored or co-authored numerous articles on health law compliance for regional and national publications. He currently serves on the Board of Directors of the Georgia Chapter of the Health Information Management Systems Society.

TODD A. ZIGRANG, MBA, MHA, FACHE, ASA

Mr. Zigrang is the President of Health Capital Consultants (HCC), where he focuses on the areas of valuation and financial analysis for hospitals, physician practices, and other healthcare enterprises. Mr. Zigrang has over 20 years of experience providing valuation, financial, transaction and strategic advisory services nationwide in over 1,000 transactions and joint ventures involving acute care hospitals and health systems; physician practices; ambulatory surgery centers; diagnostic imaging centers; accountable care organizations, managed care organizations, and other third-party payors; dialysis centers; home health agencies; long-term care facilities; and, numerous other ancillary healthcare service businesses. Mr. Zigrang is also considered an expert in the field of healthcare compensation for physicians, executives and other professionals. Mr. Zigrang holds a Master of Science in Health Administration (MHA) and a Master of Business Administration (MBA) from the University of Missouri at Columbia. He is a Fellow of the American College of Healthcare Executives (FACHE) and holds the Accredited Senior Appraiser (ASA) designation from the American Society of Appraisers, where he has served as President of the St. Louis Chapter, and is the current Chair of the ASA Healthcare Special Interest Group (HSIG) committee.

ITEMS ON THE AGENDA

- Types of Accountable Care Organizations
- Qualifying as an ACO
- Antitrust Considerations What You Can and Can't Do
- Funding for ACO Activities How You Pay For It While Waiting For the Feds to Pay Up
- Data Requirements and Dashboarding
- Computing Shared Savings
- Tax Issues for Nonprofit Hospitals in the ACO Business

FEDERAL "TRADITIONAL" ACOS

- Governed by the Medicare Shared Savings Program (MSSP)
 - Implements the Value-Based Purchasing Theory
 - The notion that purchasers hold healthcare providers accountable for both the quality and cost of care
- Experience risk through their shared savings payments, which may be managed under either:
 - A one-sided distribution model (savings only, no risk)
 - A two-sided distribution model (savings and risk for overspending)

NEXT GENERATION ACOS

- Announced by CMS in March 2015
- Next generation ACOs (NGACOs) can opt for either 80% shared savings/losses rate, or "full performance risk" option, i.e., ACO receives 100% of shared savings/losses
- Introduces "benefit enhancement tools" to improve ACO's ability to engage with patients
- NGACOs provide a choice of two risk arrangements that outline a "portion of the savings or losses"
- In addition to traditional fee-for-service payments, NGACOs have access to alternate payment mechanisms, including:
 - Per-beneficiary-per month (PBPM) infrastructure payments that must be repaid to CMS
 - Full capitation (available in 2017)

"Next Generation ACO Model" Centers for Medicare & Medicaid Services, http://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/ (Accessed 3/18/2015); "Next Generation ACO Model: Model Overview Presentation" Centers for Medicare & Medicaid Services, March 17, 2015, http://innovation.cms.gov/Files/slides/nextgenaco-odf1slides.pdf (Accessed 3/20/2015); "Next Generation ACO Model: Request for Applications" Centers for Medicare & Medicaid Services, http://innovation.cms.gov/Files/x/nextgenacorfa.pdf (Accessed 3/20/2015); "CMS preps 'next generation' ACO model" By Melanie Evans, Modern Healthcare, March 10, 2015,

http://www.modernhealthcare.com/article/20150310/NEWS/150319994?template=print (Accessed 3/18/2015); "Next Generation ACO Model: Frequently Asked Questions" Centers for Medicare & Medicaid Services, April 5, 2016, https://innovation.cms.gov/Files/x/nextgenacofaq.pdf (Accessed 4/22/2016).

COMMERCIAL ACOS

- Governed by state insurance and federal antitrust laws
 - In essence, a network contract that places some payments at risk
 - Focused primarily on reducing the "total medical spend" for an attributed population
 - Works best in insured (vs. self-insured) markets due to requirements to pay "new money" after closure of the plan year
 - TPAs will pay a percentage of their "success bonus" in selfinsured plan administration to commercial ACOs
- There are NO waivers for commercial ACOs

MEDICARE SHARED SAVINGS PROGRAM

What is a MSSP?

The Centers for Medicare & Medicaid Services (CMS) has established a Medicare Shared Savings Program (MSSP) to facilitate coordination and cooperation among providers to improve the quality of care for Medicare Fee-For-Service (FFS) beneficiaries and reduce unnecessary costs.

How does it work?

- Eligible providers,
 hospitals, and suppliers
 may participate in the
 MSSP by creating or
 participating in an ACO
- The ACO must bill for primary care services
- An ACO PCP participant must be **exclusive** to a single MSSP ACO

To participate, the ACO must have at least **5,000**

- Medicare FFS beneficiaries assigned to them
- Each ACO participant TIN is required to agree to a 3 year contract

What are the benefits?

- Accountability for care of Medicare FFS beneficiaries
- Coordinated care supporting improved patient outcomes
- Shared savings or gainshare opportunity for physicians
- Population health infrastructure and redesigned care process
- Investment in technology to support community needs
- Improved physician alignment

ACO pre-participation
waiver to cover technology
and care management
investment

ANTITRUST CONSIDERATIONS

- Medicare ACOs are "deemed" to be clinically integrated for purposes of the MSSP
- ACOs can achieve "carry-over" deemed clinical integration in commercial managed care markets
 - Same governance, administration, structures, functions, measurements, etc.
 - Stay within safety zones for percentages of each specialty
- Commercial ACOs must be ACTUALLY clinically integrated or financially integrated BEFORE joint managed care contracting activity can begin – there is no "deemer" status

FUNDING FOR ACOS OR, HOW YOU OPERATE WHILE WAITING FOR THE FEDS TO PAY UP

FEDERAL ACO FINANCING OPTIONS NO LONGER AVAILABLE

Medicare Advance Payment Initiative – Ended December 2015

- For small, rural, or modestly funded healthcare enterprises in the *Medicare Shared Savings Program* (MSSP) with less access to capital
- Funded 35 ACOs that generate less than \$80 million in yearly revenue through 3 distinct types of payments:
 - An *upfront, fixed payment* of \$250,000
 - An upfront variable payment of \$36 per "preliminary, prospectively assigned" beneficiary
 - A monthly payment of \$8 per "preliminary, prospectively assigned" beneficiary
 - The first 2 payments are delivered to the organization in the first month of operation

"CMS Announces 123 New ACOs; Doubles Down on Pioneer ACO Program" By Andrew Shin, Mondaq Business Briefing 2 Business Insights: Essentials, January 2, 2014, http://bi.galeggroup.com.ezp.slu.edu/essentials/article/GALE%/TCA354446065/14c394303b18da9d6be499fd3220cd1b?u=sain44199 (Accessed 8/4/14). "Advance Payment Solicitation," Center for Medicare & Medicaid Innovation, http://innovation.cms.gov/Files/x/Advance-Payment-Model-ACO-Solicitation-doc.pdf (Accessed 8/1914). "Advance Payment ACO Model" Centers for Medicare and Medicaid Services, February 19, 2016, https://innovation.cms.gov/initiatives/Advance-Payment-ACO-Model/ (Accessed 8/29/16)

TYPICAL FUNDING FOR HOSPITAL-CENTRIC ACOS

It's pretty simple:

- (1) The hospital writes a check for start-up expenses, unless it can't (or won't).
 - Hospitals that are participants in ACOs can share information technology infrastructure with physician practice participants at no cost
 - ACOs must be mindful that actual clinical integration MUST be achieved at some point, AND that the MSSP cannot be a pretext for commercial managed care market manipulation – the ACO must be <u>bona fide</u>
- (2) The hospital writes a check for ongoing operating expenses, unless it can't (or won't).

CAPITAL FINANCING OF ACOS - FUNDING CONCERNS

- Do ACO participants have adequate capital to execute the proposed ACO business plan?
- A sustainable financial model requires robust analyses of the complex challenges and opportunities necessary to support ACO investment
- Funding will require a strategy that generates start up capital costs, as well as sufficient income to cover operational expenses
- Operational funding can be achieved by increasing efficiency and maximizing reimbursement revenue
- Funding source(s) should be secure and reliable enough to avoid capital shortfalls

CAPITAL FINANCING OF ACOS

- Capital funding sources depend upon:
 - Size and makeup of organization
 - Types of financing
 - Tax posture of the entity
 - Tax shield benefits arising from the use of debt in an enterprise's capital structure incentivizes firms to consider at least partially financing the enterprises though interest-bearing debt
- Adequate capital funding sources are an integral component of a healthcare organization's long-term financial sustainability
 - Sources of capital for healthcare organizations have evolved with the healthcare industry
- Customarily, 50% of a healthcare organization's assets have been financed with equity and the remainder by debt
 - Ratio differs among various types of healthcare delivery entities

CAPITAL FINANCING OF ACOS

Sources of Capital for For-Profit Entities:

- Debt
- Equity
- Internally generated operating surpluses

Sources of Capital for Non-Profit Entities:

- Donations
- Government grants / tax breaks
- Traditional debt
- Investments from non-profit entity
- Tax-Subsidized operating surpluses

CAPITAL FINANCING OF ACOS

Sources of capital for both non-profit and for-profit entities:

- Capital leases
- Bond financing
- Mezzanine lending
- Commercial lending
- Equity
- Sale-leaseback

- Seller "take back" financing
- Conduit lending structures, such as *Municipal Backed* Bond Issuances
- Tax increment financing (TIF) programs

May also enter private capital markets through:

- Venture Capital Investors
- Private Equity Investors
- Private Real Estate Investment Trusts (REITs)

"Conversion of HMOs and Hospitals: What's at Stake?" By Bradford H. Gray, Health Affairs, Vol. 16, No. 2, 1997, p. 31. "Financing Issues for Healthcare Providers and Companies" By Deborah Gordon and Lisa Lenderman, Seyfarth Shaw, LLP and MidCap Financial, LLC, American Health Lawyers Association Annual Meeting: Boston, MA, June 27, 2011; "Medicare Program; Medicare Shared Savings Program: Accountable Care Organizations" Federal Register, Vol. 76, No. 212 (November 2, 2011), p. 67835. "An Examination of Contemporary Financing Practices and the Global Financial Crisis on Nonprofit Multi-Hospital Health Systems" By Louis J. Stewart and Pamela C. Smith, Journal of Health Care Finance, Vol. 37, No. 3, 2011, p. 5.

OVERVIEW OF CAPITAL BUDGETING - HOSPITALS

Large, integrated health systems may be more willing to form an ACO

- Better-equipped to handle the risk
- More likely to have the needed technology in place
- Access to more capital, resources, providers, & management staff

Approximately 20 percent of hospitals participate in an ACO, with large and medium-sized hospitals constituting over 85 percent of total hospitals participating in an ACO

INITIAL CAPITAL INVESTMENT FOR ACO DEVELOPMENT

- ACO development will initially require significant levels of capital investment to establish necessary infrastructure, including:
 - Network Development and Management
 - Care Coordination, Quality Improvement and Utilization Management
 - Clinical Information Systems
 - Data Analytics

INITIAL CAPITAL INVESTMENT FOR ACO DEVELOPMENT

- CMS initial estimated ACO startup costs \$1.7 million
- American Hospital Association (AHA) estimated ACO startup costs \$5.3
 million (for a smaller hospital system) to \$12 million (for a larger
 hospital system)
- Actual average ACO start-up costs \$2 million (for first year of operation of federal ACOs), per 2013 NAACOs Survey
 - Lower start-up costs may be due to participation of those healthcare entities that were most prepared for ACO in terms of integration
- Initial capital requirements will be significant compared to continued operational expenses

"Accountable Care Organizations: 10 Things You Need to Know about Accountable Care" By Eleanor Burton and Virginia Traweek, Institute for Health Technology Transformation, 2011, pp.24-25; "The Work Ahead: Activities and Costs to Develop an Accountable Care Organization" By American Hospital Association, Chicago, IL, April 2011; "National ACO Survey: Conducted November 2013" National Association of ACOs, January 21, 2014, https://www.naacos.com/pdf/ACOSurveyFinal012114.pdf (Accessed 8/6/14).

INITIAL CAPITAL INVESTMENT - NETWORK DEVELOPMENT AND MANAGEMENT

- Capital for network development will likely be focused on fostering relationships between ACO participants and merging their various, divergent goals
- Network development and management includes provision of:
 - Management & staff
 - Legal & consulting support
 - Contracting proficiency
 - Management resources

- Primary care professionals
- Financial & management information support systems
- Compensation to physician executives

INITIAL CAPITAL INVESTMENT - CARE COORDINATION, QUALITY IMPROVEMENT, UTILIZATION MANAGEMENT

- ACOs may require capital contributions in order to coordinate care, improve quality, and manage healthcare utilization rates among patients through programs such as:
 - Disease registries
 - Hospitalists
 - Care coordination and follow-up post-discharge
 - Attaining designation as a patient-centered medical home
- May be developed internally or through an outside management services organization

INITIAL CAPITAL INVESTMENT - CLINICAL INFORMATION SYSTEMS

- Includes programs such as:
 - Electronic health records (EHR)
 - Implementation expected to account for a vast majority of clinical information systems costs
 - EHR interoperability
 - EHRs to health information exchanges (HIE)
- 43% of enterprises anticipate telecommunications and IT spending to account for largest part of 2014-15 capital budgets
- Average initial HIT capital requirement may total around \$850,000
 - Roughly \$500,000 for smaller ACOs (5,000-10,000 beneficiaries)
 - Over \$1.6 million for larger ACOs (16,000-25,000 beneficiaries)

"Medicare Program; Medicare Shared Savings Program: Accountable Care Organizations and Medicare Program: Waiver Designs in Connection with the Medicare Shared Savings Program and the Innovation Center; Proposed Rule and Notice" Federal Register, Vol. 76, No. 67 (April 7, 2011), pp. 19599-19600; "Medicare Program; Medicare Shared Savings Program: Accountable Care Organizations" Federal Register, Vol. 76, No. 212 (November 2, 2011), p. 67902; "National ACO Survey: Conducted November 2013" National Association of ACOs, January 21, 2014, https://www.naacos.com/pdf/ACOSurveyFinal012114.pdf (Accessed 8/6/14); "Healthcare trends from the C-Suite" Premier, Inc., Economic Outlook Spring 2014, (Spring 2014), p.1-6.

INITIAL CAPITAL INVESTMENT - DATA ANALYTICS

- Defined as the nonclinical data management of a healthcare entity
- Includes:
 - Analysis of care patterns
 - Quality reporting costs
 - Other activities and costs
- CMS's ACO quality measures require data collection and analysis for reporting progress on outcomes and claims
- Likely to require capital for separate data analytics systems designed to monitor necessary data regarding quality measures

EXPENSES RELATED TO ONGOING ACO OPERATION

EXPENSES RELATED TO ONGOING ACO OPERATION - NETWORK DEVELOPMENT AND MANAGEMENT

- Includes a variety of services and infrastructures that must be maintained in order to keep the organization functional
- Many ACOs are adding staff to aid in managing population health
 - Social workers
 - Outreach coordinators
 - Resource specialists
 - Behavior specialists

- Coders
- Technical experts
- Psychiatrists
- Nurses

EXPENSES RELATED TO ONGOING ACO OPERATION - CARE COORDINATION, QUALITY IMPROVEMENT, UTILIZATION MANAGEMENT

ACOs may experience ongoing expenses associated with:

- Specialty-specific disease management
- Integration of inpatient and ambulatory approaches in service lines
- Patient education and support
- Medication management

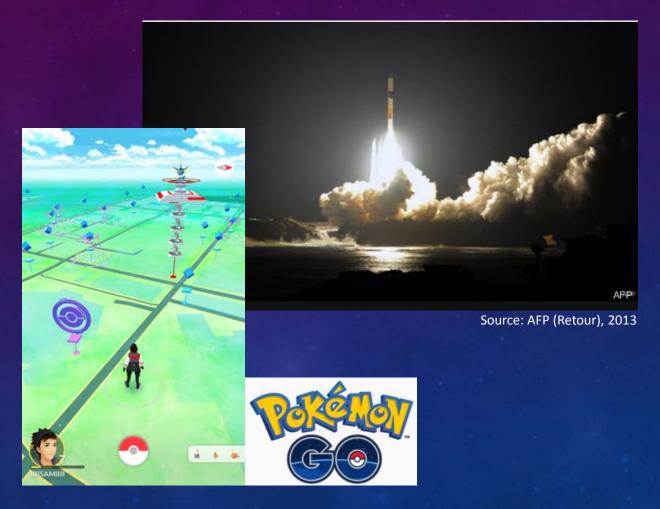
EXPENSES RELATED TO ONGOING ACO OPERATION - CLINICAL INFORMATION SYSTEMS

- ACOs must maintain clinical information systems in order to function properly
- Needed to:
 - Coherently maintain all of the patient information that is constantly created and exchanged
 - Be able to keep up with the organization's daily management needs

EXPENSES RELATED TO ONGOING ACO OPERATION - DATA ANALYTICS

- The utilization of technology to collect and analyze data will likely increase as healthcare enterprises seek to evaluate new forms of information to:
 - Target potential cost savings
 - Track quality measures for reporting
 - Manage population health
- Important to target potential cost savings and track quality measures
- Estimated that it will require approximately four years of data mining to gather data for meaningful information

BIG DATA AND DASHBOARDING



WHAT IS BIG DATA?

In 2011 we created 1.8 zettabytes (or 1.8 trillion GBs) of information.
 In 2012 it reached 2.8 zettabytes and IDC now forecasts that we will generate 40 zettabytes (ZB) by 2020

Source: International Data Corporation, 2015

- According to computer giant IBM, 2.5 Exabytes that's 2.5 billion gigabytes (GB) - of data was generated every day in 2014. That's big by anyone's standards.
- IDC says that in 2011 we created 1.8 zettabytes (or 1.8 trillion GBs) of information. In 2012 it reached 2.8 zettabytes and IDC now forecasts that we will generate 40 zettabytes (ZB) by 2020
- Source: International Data Corporation, 2016

DATA IS A COMMODITY

 The US government's open data project already offers more than <u>120,000 publicly available datasets</u>

WHAT CAN WE DO WITH BIG DATA? WHAT'S THE BIG DEAL?

- Big data can help you discover new things
- We can fundamentally do things we could not do before: new patterns
- It can help you make decisions more intelligently: deliver healthcare in a more effective and efficient way

HEALTHCARE DATA = BIG DATA



In fact, if all the data in the healthcare digital universe were loaded onto the memory in a stack of tablets, it would be nearly 5,500 miles high, and loaded tablets would fill up 75 percent of a large hospital, the research estimated. And predicting its exponential growth, by 2020, the loaded tablets would fill the same hospital 11.3 times.

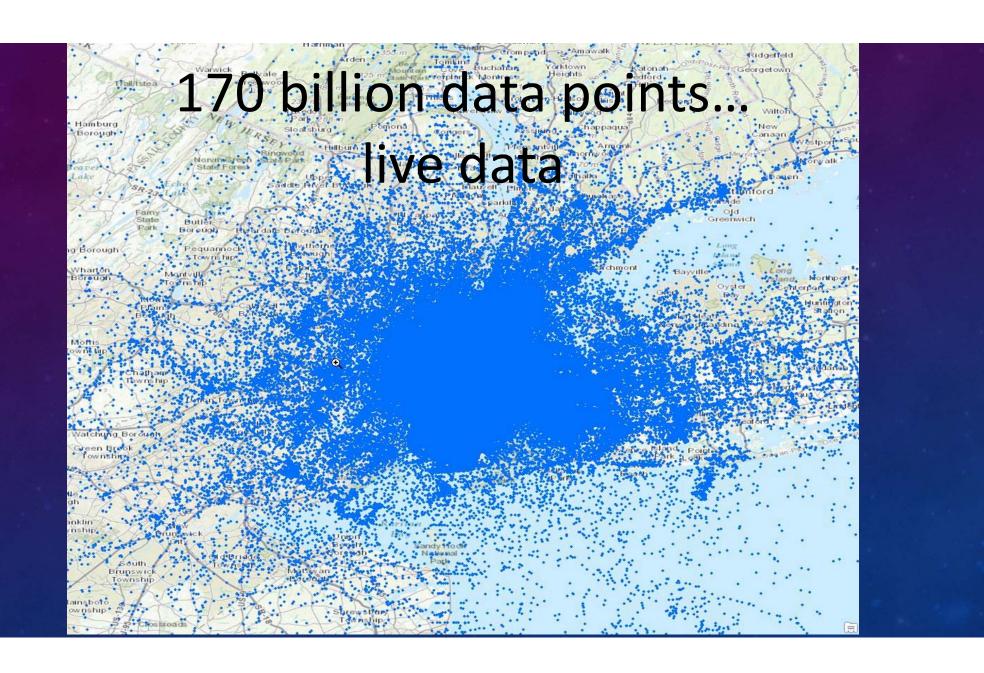
Source: Mass.-based EMC Corporation

ACCESSING HEALTHCARE PUBLIC DATA?



STATIC VS DYNAMIC





REAL-TIME OPERATIONAL AND LOCATION

AWARE

Essential Patterns of a Location Strategy

Location Enablement



Discover, use, make, and share maps at work– anywhere, anytime Constituent Engagement



Facilitate and manage communication with stakeholders Decision Support



Inform execs and management with maps and location intelligence Field Mobility



Get authoritative information into and out of the field Analytics



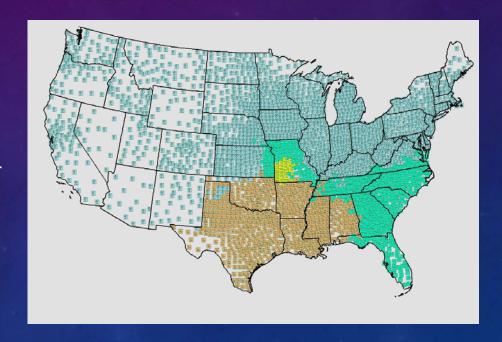
Describe, predict, and improve business performance Location Data Management

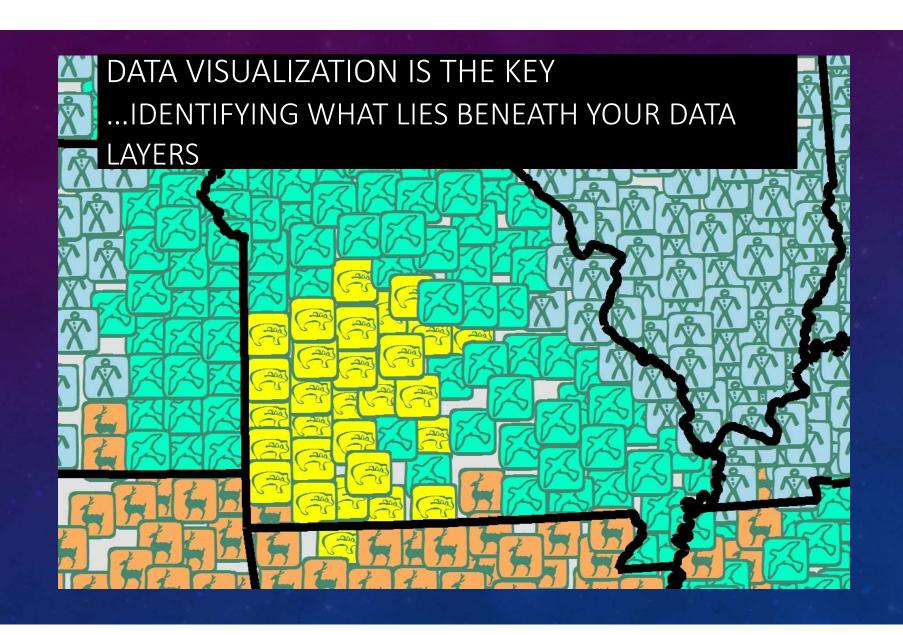


Collect and organize location data about your assets and resources

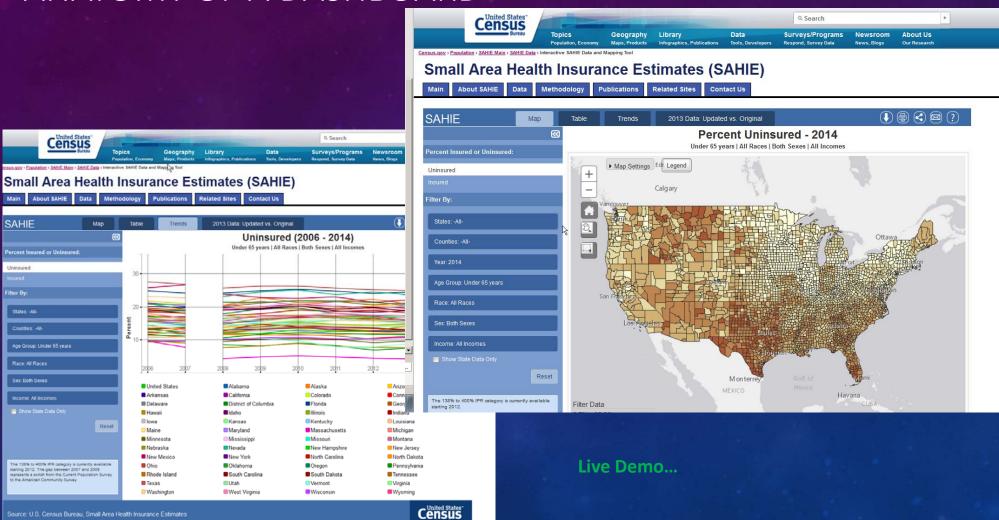
DATA VISUALIZATION IS THE KEY DRILLING DOWN...AND FINDING YOUR... • Mastering the Data

- Deluge
- Data Dashboard using Geography to make sense of your data...
- How? Data should be patient-centric...wherever the patient goes, data follows...a geocentric healthcare/patientcare system: easy to understand, easy to interpret, and easy to illustrate

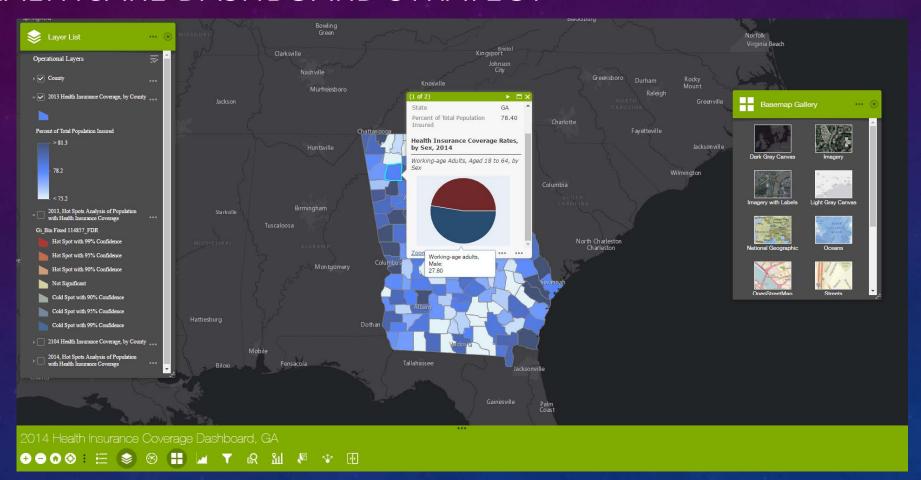




ANATOMY OF A DASHBOARD



HEALTHCARE DASHBOARD STRATEGY



COMPUTING SHARED SAVINGS - FEDERAL ACOS

	A	В	С	D
	Issue	Track 1: One-sided	Track 2: Two-sided	Proposed Track 3: Two-sided
1	Minimum Savings Rate	2.0-3.9%, depending on number of beneficiaries	Choice of a symmetrical MSR/MLR: No MSR/MLR 0.5%-2.0% in 0.5% increments	Choice of a symmetrical MSR/MLR: No MSR/MLR 0.5%-2.0% in 0.5% increments MSR/MLR to vary depending on number of beneficiaries
2	Minimum Loss Rate	N/A	 MSR/MLR to vary depending on number of beneficiaries 	
3	Amount of Shared Savings Given to ACO	50%	60%	75%
4	Amount of Shared Savings Kept by CMS 50%		40%	25%
5	Performance Payment Limit	10%	15%	20%
6	Loss Sharing Limit	N/A	5-10%, depending on years of participation	15%

"Finalized Changes to the Medicare Shared Savings Program Regulations" Centers for Medicare and Medicaid Services, June 4, 2015, https://www.cms.gov/Newsroom/MediaReleaseDatabase/Fact-sheets/2015-Fact-sheets-items/2015-06-04.html (Accessed 4/25/2016); "Medicare Program; Medicare Shared Savings Program: Accountable Care Organizations; Proposed Rule" Federal Register Vol. 79, No. 235 (December 8, 2014), p. 72845.

COMPUTING SHARED SAVINGS – NEXT GEN ACOS

	Α	В	С
	Issue	Arrangement A	Arrangement B
1	Minimum Savings Rate	N/A	N/A
2	Minimum Loss Rate	N/A	N/A
3	Amount of Shared Savings Given to ACO	80% (PY1-3) 85% (PY4-5)	100%
4	Amount of Shared Savings Kept by CMS	20% (PY1-3) 15% (PY4-5)	0%
5	Performance Payment Limit	15%	15%
6	Loss Sharing Limit	15%	15%

"Next Generation ACO Model – Financial & Alignment Frequently Asked Questions" Centers for Medicare & Medicaid Services, https://innovation.cms.gov/initiatives/Next-Generation-ACO-Model/nextgenaco-fnclalgnfaqs.html (Accessed 4/25/2016); "Next Generation ACO Model Benchmarking Methods" Centers for Medicare & Medicaid Services, December 15, 2015, https://innovation.cms.gov/Files/x/nextgenaco-methodology.pdf (Accessed 4/25/2016); "Next Generation ACO Model: Request for Applications" Centers for Medicare & Medicaid Services, https://innovation.cms.gov/Files/x/nextgenacorfa.pdf (Accessed 4/26/2016).

SPECIAL CONSIDERATIONS FOR TAX-EXEMPT ENTITIES

- March 2011 IRS Guidance for tax-exempt organizations participating in MSSP
 - A hospital or health system's participation in an ACO can generally be linked to the charitable purpose of "lessening the burdens of government."
 - Under this premise, the IRS has said participation in the MSSP should not result in unrelated business taxable income (UBTI) for tax-exempt organizations.
 - All transactions among participants must be fair market value and <u>the tax-exempt</u> organization's share of economic benefits from the ACO should be proportional to its contributions to the ACO.
- Although the IRS has said MSSP participation can be interpreted as a charitable purpose, the agency did not provide examples of charitable and non-charitable activities.
 - Especially significant for ACOs negotiating with commercial payors.
 - The IRS is still seeking comment to further define this exemption, so what specific activities unrelated to MSSP are considered "charitable" remains unclear.

CONTACT THE SPEAKERS

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