## U.S. Decreasing Healthcare Utilization

Anne Sharamitaro, Esq. - Vice President of Research . Cora Drew, JD - Editor

Prior to the advent of the recession in July 2007, there had been an annual increase in U.S. utilization of medical services. However, between 2007 and 2009, 26.5 percent of U.S. patients reduced their usage of routine medical care. The total effects of the recession were buffered through the use of government subsidies, which lowered the cost of COBRA insurance by 65 percent, allowing a large proportion of U.S. patients to still utilize the healthcare system. Now, as healthcare reform attempts to lower the cost of care and increase accessibility and utilization, U.S. patients are continuing to cut back on utilization.

Health providers are beginning to see evidence of U.S. patients trending away from the utilization of healthcare services through company financial reports and underperforming stocks.<sup>3</sup> From February to March 2010, the healthcare industry sector only rose as whole 2.7 percent, as measured by the Health Care SPDR exchange-traded fund, while the S&P 500 increased 8.9 percent.<sup>4</sup> Laboratories, hospitals, and private practices are all concerned with lower levels of patient visits, prescriptions, and procedures, which are all down from the second quarter of 2009. Quest Diagnostics Inc. saw a 3.9 percent decrease in laboratory testing over the first two quarters of 2010, and AmSurg Corp., saw a 2.6 percent reduction in outpatient surgery volume.<sup>5</sup> According to Thomason Reuters, physician visits declined 7.6 percent from May 2009 to May 2010, and hospital admissions fell 2.3 percent from April 2009 to April 2010, with 70 percent of hospitals reporting lower overall patient volumes.6

In general, the recession has lead to a shift in cost bearing, with a greater portion of the cost of healthcare services falling on the patient. This has lead to a rise in health savings accounts and other high deductable plans, with 18 million high deductable plans purchased in 2010, compared to the 13 million sold in 2009.7 Nationally, reductions in the quantity of healthcare services utilized are related to the costs individuals must bear, and with high deductable plans, the upfront cost of healthcare shifts to the patient.8 Younger individuals are more likely to decrease their routine medical care during financially difficult times, as they are more likely to be affected by low employment rates and less savings.9 The main service lines affected appear to be routine preventative primary care and elective procedures, e.g. in 2010, 72 percent of hospitals reported decreased volumes of elective procedures. 10

A number of factors have contributed to the trend of declining healthcare utilization. In 2009, more individuals signed up for insurance under the Consolidated Omnibus Budget Reconciliation Act (COBRA) than ever. However, COBRA will only extend prior coverage for 18 months, which, for most individuals struggling in the poor economy, has come and gone. 11 Additionally, as of May 2010, those seeking new Cobra coverage are no longer eligible for subsidies put in place by the American Recovery and Reinvestment Act, making it restrictively expensive. 12 Further, the unusually mild flu season has also somewhat mitigated consumers seeking medical services. However, insurance companies' worry that once consumers' deductibles are exhausted, which should be soon, insurers, will begin payout for services.13

Before healthcare reform has gotten off the ground, its prime goals of expanding prevention services and access may already be affected with fewer people clamoring over health services. As healthcare reform begins to take effect on the market and premiums lower or reform subsidies and insurance exchanges go into effect, people may flood back into the healthcare market. It remains to be seen whether this trend of less aggressive consumerism will be new behavior trait or a short lived effect of a bad economy.

- "The Economic Crisis and Medical Care Usage" By Annamaria Lusardi, Daniel Schneider, and Peter Tufano, Harvard Business School, Cambridge, MA: The National Bureau of Economic Research, March 2010, p.7.
- "U.S. patients Cut Back on Visits to Doctor" By Avery Johnson, Jonathan D. Rockoff, and Anna Eilde Mathews, The Wall Street Journal, July 29, 2010.
- "Health Care Stocks Hospitalized, but Recovering" By Carl Gutierrez, Forbes, July 27, 2010, http://www.forbes.com/2010/07/27/health-care-outlook-markets-equities-earnings.html?boxes=marketschannelnews (Accessed 8/26/10).
- Health Care Stocks Hospitalized, but Recovering By Carl Gutierrez, Forbes, July 27, 2010, http://www.forbes.com/2010/07/27/health-care-outlook-markets-equities-earnings.html?boxes=marketschannelnews (Accessed 8/26/10).
- "U.S. patients Cut Back on Visits to Doctor" By Avery Johnson, Jonathan D. Rockoff, and Anna Eilde Mathews, The Wall Street Journal, July 29, 2010.
- "Hospitals Continue to Feel Lingering Effects of the Economic Recession" American Hospital Association, June 2010,

## (Continued from previous page)

© HEALTH CAPITAL CONSULTANTS

- http://www.aha.org/aha/content/2010/pdf/10june-econimpact.pdf (Accessed 8/26/10).
- "U.S. patients Cut Back on Visits to Doctor" By Avery Johnson, Jonathan D. Rockoff, and Anna Eilde Mathews, The Wall Street Journal, July 29, 2010.
- "U.S. patients Cut Back on Visits to Doctor" By Avery Johnson, Jonathan D. Rockoff, and Anna Eilde Mathews, The Wall Street Journal, July 29, 2010.
- "The Economic Crisis and Medical Care Usage" By Annamaria Lusardi, Daniel Schneider, and Peter Tufano, Harvard Business School, Cambridge, MA: The National Bureau of Economic Research, March 2010, p.9.
- "The Economic Crisis and Medical Care Usage" By Annamaria Lusardi, Daniel Schneider, and Peter Tufano, Harvard Business School, Cambridge, MA: The National Bureau of Economic
- Research, March 2010, p.3; "U.S. patients Cut Back on Visits to Doctor" By Avery Johnson, Jonathan D. Rockoff, and Anna Eilde Mathews, The Wall Street Journal, July 29, 2010; "Hospitals Continue to Feel Lingering Effects of the Economic Recession" American Hospital Association, June 2010, http://www.aha.org/aha/content/2010/pdf/10june-econimpact.pdf (Accessed 8/26/10).
- "FAQs for Employees About COBRA Continuation Health Coverage" United States Department of Labor, http://www.dol.gov/ebsa/faqs/faq\_consumer\_cobra.html (Accessed 9/3/10).
- "U.S. patients Cut Back on Visits to Doctor" By Avery Johnson, Jonathan D. Rockoff, and Anna Eilde Mathews, The Wall Street Journal, July 29, 2010.
- "U.S. patients Cut Back on Visits to Doctor" By Avery Johnson, Jonathan D. Rockoff, and Anna Eilde Mathews, The Wall Street Journal, July 29, 2010.

(Continued on next page)



## (800) FYI - VALU

Providing Solutions in the Era of Healthcare Reform

Founded in 1993, HCC is a nationally recognized healthcare economic financial consulting firm

- HCC Home
- Firm Profile
- HCC Services
- HCC Experts
- Clients Projects
- HCC News
- Upcoming Events
- Contact Us
- Email Us

HEALTH CAPITAL

CONSULTANTS (HCC) is an established, nationally recognized healthcare financial and economic consulting firm headquartered in St. Louis, Missouri, with regional personnel nationwide. Founded in 1993, HCC has served clients in over 45 states, in providing services including: valuation in all healthcare sectors; financial analysis, including the development of forecasts, budgets and income distribution plans; healthcare provider related intermediary services, including integration, affiliation, acquisition and divestiture; Certificate of Need (CON) and regulatory consulting; litigation support and expert witness services; and, industry research services for healthcare providers and their advisors. HCC's accredited professionals are supported by an experienced research and library support staff to maintain a thorough and extensive knowledge of the healthcare reimbursement, regulatory, technological and competitive environment.



Robert James Cimasi, MHA, ASA, FRICS, MCBA, AVA, CM&AA, serves as President of HEALTH CAPITAL CONSULTANTS (HCC), a nationally recognized healthcare financial and economic consulting firm headquartered in St. Louis, MO, serving clients in 49 states since 1993. Mr. Cimasi has over thirty years of experience in serving clients, with a professional focus on the financial and economic aspects of healthcare service sector entities including: valuation consulting and capital formation services; healthcare industry transactions including joint ventures, mergers, acquisitions, and divestitures; litigation support & expert testimony; and, certificate-of-need and other regulatory and policy planning consulting.

Mr. Cimasi holds a Masters in Health Administration from the University of Maryland, as well as several professional designations: Accredited Senior Appraiser (ASA – American Society of Appraisers); Fellow Royal Intuition of Chartered Surveyors (FRICS – Royal Institute of Chartered Surveyors); Master Certified Business Appraiser (MCBA – Institute of Business Appraisers); Accredited Valuation Analyst (AVA – National Association of Certified Valuators and Analysts); and, Certified Merger & Acquisition Advisor (CM&AA – Alliance of Merger & Acquisition Advisors). He has served as an expert witness on cases in numerous courts, and has provided testimony before federal and state legislative committees. He is a nationally known speaker on healthcare industry topics, the author of several books, the latest of which include: "The U.S. Healthcare Certificate of Need Sourcebook" [2005 - Beard Books], "An Exciting Insight into the Healthcare Industry and Medical Practice Valuation" [2002 – AICPA], and "A Guide to Consulting Services for Emerging Healthcare Organizations" [1999 John Wiley and Sons].

Mr. Cimasi is the author of numerous additional chapters in anthologies; books, and legal treatises; published articles in peer reviewed and industry trade journals; research papers and case studies; and, is often quoted by healthcare industry press. In 2006, Mr. Cimasi was honored with the prestigious "Shannon Pratt Award in Business Valuation" conferred by the Institute of Business Appraisers. Mr. Cimasi serves on the Editorial Board of the Business Appraisals Practice of the Institute of Business Appraisers, of which he is a member of the College of Fellows.



Todd A. Zigrang, MBA, MHA, ASA, FACHE, is the Senior Vice President of HEALTH CAPITAL CONSULTANTS (HCC), where he focuses on the areas valuation and financial analysis for hospitals and other healthcare enterprises. Mr. Zigrang has significant physician integration and financial analysis experience, and has participated in the development of a physician-owned multi-specialty MSO and networks involving a wide range of specialties; physician-owned hospitals, as well as several limited liability companies for the purpose of acquiring acute care and specialty hospitals, ASCs and other ancillary facilities; participated in the evaluation and negotiation of managed care contracts, performed and assisted in the valuation of various healthcare

entities and related litigation support engagements; created pro-forma financials; written business plans; conducted a range of industry research; completed due diligence practice analysis; overseen the selection process for vendors, contractors, and architects; and, worked on the arrangement of financing.

Mr. Zigrang holds a Master of Science in Health Administration and a Masters in Business Administration from the University of Missouri at Columbia, and is a Fellow of the American College of Healthcare Executives. He has co-authored "Research and Financial Benchmarking in the Healthcare Industry" (STP Financial Management) and "Healthcare Industry Research and its Application in Financial Consulting" (Aspen Publishers). He has additionally taught before the Institute of Business Appraisers and CPA Leadership Institute, and has presented healthcare industry valuation related research papers before the Healthcare Financial Management Association; the National CPA Health Care Adviser's Association; Association for Corporate Growth; Infocast Executive Education Series; the St. Louis Business Valuation Roundtable; and, Physician Hospitals of America.



Anne P. Sharamitaro, Esq., is the Vice President of HEALTH CAPITAL CONSULTANTS (HCC), where she focuses on the areas of Certificate of Need (CON); regulatory compliance, managed care, and antitrust consulting. Ms. Sharamitaro is a member of the Missouri Bar and holds a J.D. and Health Law Certificate from Saint Louis University School of Law, where she served as an editor for the Journal of Health Law, published by the American Health Lawyers Association. She has presented healthcare industry related research papers before Physician Hospitals of America and the National Association of Certified Valuation Analysts and co-authored chapters in "Healthcare Organizations: Financial Management Strategies," published in 2008.